

# Course Leader (RESIDENTIAL)

# **JOB DESCRIPTION**

### **ABOUT SUMMER BOARDING COURSES**

Founded in 2008, Summer Boarding Courses have united students from around the world through education. Delivering award-winning, future-focused courses that strike the perfect balance between academic and social enrichment.

Our courses unlock potential and ignite a spark for long-term success.

Our residential summer courses take place at some of the UK's top boarding schools and university college campuses, including Eton College, Oxford University Colleges and Headington School. We carefully select our campuses to ensure that they provide the perfect environment for our students to live and study.

Over 15,800 students from 152 nationalities have been welcomed to study with us to date.

Whether it's preparing for future studies, developing 21st–century skills or building confidence, the knowledge gained on an SBC course allows students to go forward and apply what they have learnt to other areas of their education and beyond; giving them the necessary skills to achieve their future goals.

The EL Gazette publishes a league table based on British Council inspections, and SBC have been ranked Number 1 from 2018 to 2023. We are very proud of this achievement and will continue to grow and develop our courses to offer students extraordinary experiences.

SBC is the only multi-campus summer school provider in the UK to have achieved a perfect 15/15 areas of strength by the British Council. A true hallmark of educational quality.

## Ways we support our Course Leaders:

- Fully paid DBS check
- Extensive, paid, on-site training prior to student arrival
- All meals and accommodation included
- CPD and Appraisals
- Staff Wellbeing Initiative
- Access to Employee Assist Programme (EAP)
- Continual support for <u>all</u> staff from the Head Office Team, both on the ground and via phone/email
- Online safeguarding and prevent training
- Professional, fun and supportive environment

### Additional Role Specific Support

- Paid attendance to pre-course Management Training
- Paid attendance of a certified First Aid Course

# THE ROLE

The Course Leader is responsible for the overall management and success of the summer school programme. This includes overseeing student welfare, staff coordination, and programme delivery, ensuring smooth daily operations, and maintaining effective communication with both the host site, SBC Head Office and wider staff team. The Course Leader ensures the highest standards of supervision, student wellbeing, and safety, while fostering a positive team environment. They also oversee comprehensive record keeping and reporting, compliance with all policy and procedure and provide students with a safe and enriching experience.



**Responsible To**: The SBC Director and will be line managed by an allocated member of the SBC Senior Leadership Team.

### **Main Duties:**

## Leadership

- Oversee all aspects of the summer school, ensuring highest standards of student and staff welfare, smooth operations, and comprehensive record-keeping.
- Lead responsibility for site spending, ensuring adherence to budgets, company guidelines, and fiscal responsibility.
- Maintain a strong reputation for SBC and the host venue through positive relationships with staff, parents, and stakeholders.
- Be an approachable presence on site, fostering open communication and a positive environment.
- Maintain regular communication with SBC Senior Managers and Head Office.

# **Programme & Daily Routine**

- Ensure continuous student supervision, efficient daily operations, and proper staff coverage for all sessions, welfare and pastoral duties, breaks, and mealtimes.
- Oversee the delivery of an engaging and high quality academic and social programme.
- Lead key student assemblies, welcome talks, briefings and celebration events.
- Ensure smooth student arrivals and departures days, liaising with Transfer Managers and managing logistics while keeping communication lines open with SBC Head Office.
- Oversee stock management, ensuring compliance with budget and guidelines.

#### **Student Welfare**

- Prioritise the welfare and wellbeing of students and staff, managing incidents and behavioural issues with SBC Head Office.
- Address pastoral matters professionally and ensure safeguarding measures, taking Level 2
   Safeguarding Course to serve as the Designated Safeguarding Officer (DSO) if required.
- Maintain accurate records for accommodation, catering and dietary needs, ensuring all requirements are met.
- Ensure suitable arrangements for non-residential students and their parents/guardians
- Communicate with students and parents effectively, addressing enquiries and concerns promptly.

#### **Team Management**

- Lead and manage Summer School Managers, fostering a cohesive team.
- Create and manage the weekly staff rota, ensuring compliant and accurate scheduling and time off.
- Lead regular management team meetings and ensure staff meetings and briefings are held
- Collaborate with SBC Head Office to oversee a successful site setup and training week, deliver welcome talks and core training and fostering a positive first experience for staff.
- Address individual staff needs sensitively and professionally, manage performance issues in collaboration with SBC HR Team, and facilitating staff appraisals and CPD where required.
- Welcome and integrate Group Leaders into the Summer School.



### Site, Safety & Compliance

- Oversee site setup, maintenance, and health and safety procedures, including fire drills.
- Establish clear communication with host site staff to ensure seamless relationships and prompt action on safety, maintenance, accommodation, catering, facilities, and other matters.
- Ensure compliance with On-Site and Off-Site Supervision Policies for 24-hour student supervision.
- Oversee course wrap-up, including stock pack-up, record returns, and handover to the host school.
- Support and oversee the management team to create and maintain all essential paperwork including British Council, and welfare documentation

# **General Managerial Duties:**

#### **Teamwork & Communication**

- Collaborate with the Management Team, attending meetings and maintaining open and proactive communication.
- Communicate clearly and professionally with students, staff, parents, agents, site hosts, and external stakeholders.
- Work with SBC Head Office to complete necessary paperwork and share updates.

# **Student Experience**

- Encourage student engagement in the programme, promoting communication, confidence, and social skills.
- Promote a culture of equality, respect, and diversity, ensuring students adhere to the Student Code of Conduct and assisting staff in managing behaviour.
- Encourage student feedback and promptly address concerns or complaints.
- Contribute to hosting arrival and departure days, ensuring a welcoming and professional experience for students and parents
- Support the safe delivery of the programme, covering sessions, attending off-site activities & supporting breaks, meals, and welfare duties where needed.

# Safety & Compliance

- Implement Health and Safety procedures, ensuring incidents are reported and risk assessments are followed.
- Keep staff informed of student welfare needs and maintain required welfare records.
- Ensure staff and students understand Emergency and Fire Evacuation procedures.
- Securely manage summer camp data, following GDPR and confidentiality policies.

# General

- Attend SBC Management Training prior to arriving at the school to familiarise with all aspects of the programme, roles, and responsibilities
- Assist with Induction Week, preparing the site and inducting staff
- Demonstrate flexibility and assist in emergency situations, whether on duty or not.
- Provide feedback to the Head Office team throughout and at the end of the summer
- Uphold the reputation of Summer Boarding Courses and the host venue



# **Safeguarding Duties**

- Be committed to the safeguarding and welfare of students in your care
- Complete online safeguarding training and attend on-site safeguarding training during induction week
- To read and understand SBC's Safeguarding Policy, Staff Handbook, Operations Policy Handbook and Part 1 of Keeping Children Safe in Education (including annexes A & B)
- To be alert to the signs of abuse and neglect, and report any concerns to the DSO immediately (including low level concerns)
- To know what to do if a student tells a member of staff they are being abused, exploited or neglected
- To help students understand how to keep themselves safe and manage risk; earning their trust while maintaining professional boundaries

## **EXPERIENCE REQUIRED**

#### Essential

- •Experience of residential international summer schools
- •Experience of, and genuine enjoyment of working with young people
- •Experience of managing a staff team
- •Strong communication skills, ability to work under pressure, flexibility
- Strong organisational skills
- •Experience of managing welfare and behavioural issues effectively

### **Desirable**

- •Experience of the UK boarding environment
- •Experience of working within the education sector

### **HOURS OF WORK**

A normal working week for the Course Leader will consist of up to 75 hours per week over six working days.

# All staff will receive one full day off per week.

### **CONTRACT INFORMATION**

Our courses run from the end of June to the middle of August. Please see our website <u>here</u> for the exact dates and more information.

**Remuneration**: Paid weekly, one week in arrears. The weekly rate received for Course Leader is £1250 <u>PLUS</u> any accrued holiday to be paid at the end of contract)\* Food and accommodation are included for all residential SBC staff.

\* Please note that given the short-term nature of these contracts at SBC and the duty of care we have to our students, holiday will only be authorised in exceptional circumstances and must be requested at least one month prior to taking leave. At the end of your contract, you will receive a payment for any holiday you are owed. If you take any holiday during your contract, then this will be deducted from your holiday allowance.

# LOCATIONS:

The role of Course Leader will be based at one of the following sites:

### **Headington School**



Canford School
Eton College
Rochester Independent College
Earlscliffe School
Camp Dragon
Oxford College
Cambridge College
Institute of Education

#### SBC PERSON SPECIFICATION

All members of staff employed by SBC will be expected to bring certain key qualities to the operation. There must be a professional interest in working with young people and particularly international children. Safety and welfare of the students is of paramount importance at SBC and a practical enforcing of this belief should be a quality exhibited by all staff.

### We look for staff who are:

- Approachable & empathic to the needs of students
- Enthusiastic & engaging
- Diplomatic, responsible & motivated
- Flexible within the summer school environment

We expect all SBC staff to be able to communicate effectively with our students, using an appropriate level of language to suit the group. SBC staff must demonstrate patience, empathy and an emotional awareness towards students both individually and in within a group setting. We expect all staff to take control of students and to manage discipline and behavioural issues in a firm, positive and constructive manner.

### TO APPLY

Please apply online at: <a href="https://summerboardingcourses.com/work-for-us/">https://summerboardingcourses.com/work-for-us/</a>

We want to make sure we do all we can to set candidates up for success in this process. If you require any adjustments to help you at interview and/or you have any questions at all, please contact us at: <a href="mailto:recruitment@summerboardingcourses.co.uk">recruitment@summerboardingcourses.co.uk</a>

Please note, as this post involves direct contact with vulnerable children, it is exempt from the Rehabilitation of Offenders Act 1974. However, amendments to the Exceptions Order 1975 (2013 and 2020) provide that certain spent convictions and cautions are 'protected'. These are not subject to disclosure to employers and cannot be taken into account.

## SHOULD YOU BE SUCCESSFUL

- Any gaps in your CV will be enquired about and must be explained satisfactorily
- You will have to prove your Right to Work in the UK
- You will provide the details of two recent and relevant referees who we will contact and specifically ask about your suitability to work with children and any concerns.
- You will be required to undergo a Disclosure and Barring Service check (DBS), and equivalent if you live, or have lived, outside of the UK
- You will be asked to state that you have no known reason why you cannot work with children
- Official identification and certificates will be required for our records

<u>Please be aware that SBC may conduct online searches for shortlisted candidates as part of our legal duty to meet out safeguarding duties.</u>

## SBC SAFEGUARDING STATEMENT

Summer Boarding Courses is committed to safeguarding and promoting the welfare of children and expects all staff and volunteers to share this commitment. We have a comprehensive Safeguarding and Child Protection Policy and procedures in place which all employees, volunteers and contractors are expected to adhere to.



# SBC EQUALITY, DIVERSITY & INCLUSIVITY STATEMENT

We operate a policy of equal opportunities and welcome applications from candidates irrespective of age, sex, marital status, pregnancy or maternity, race, religion, sexual orientation, gender reassignment or disability.